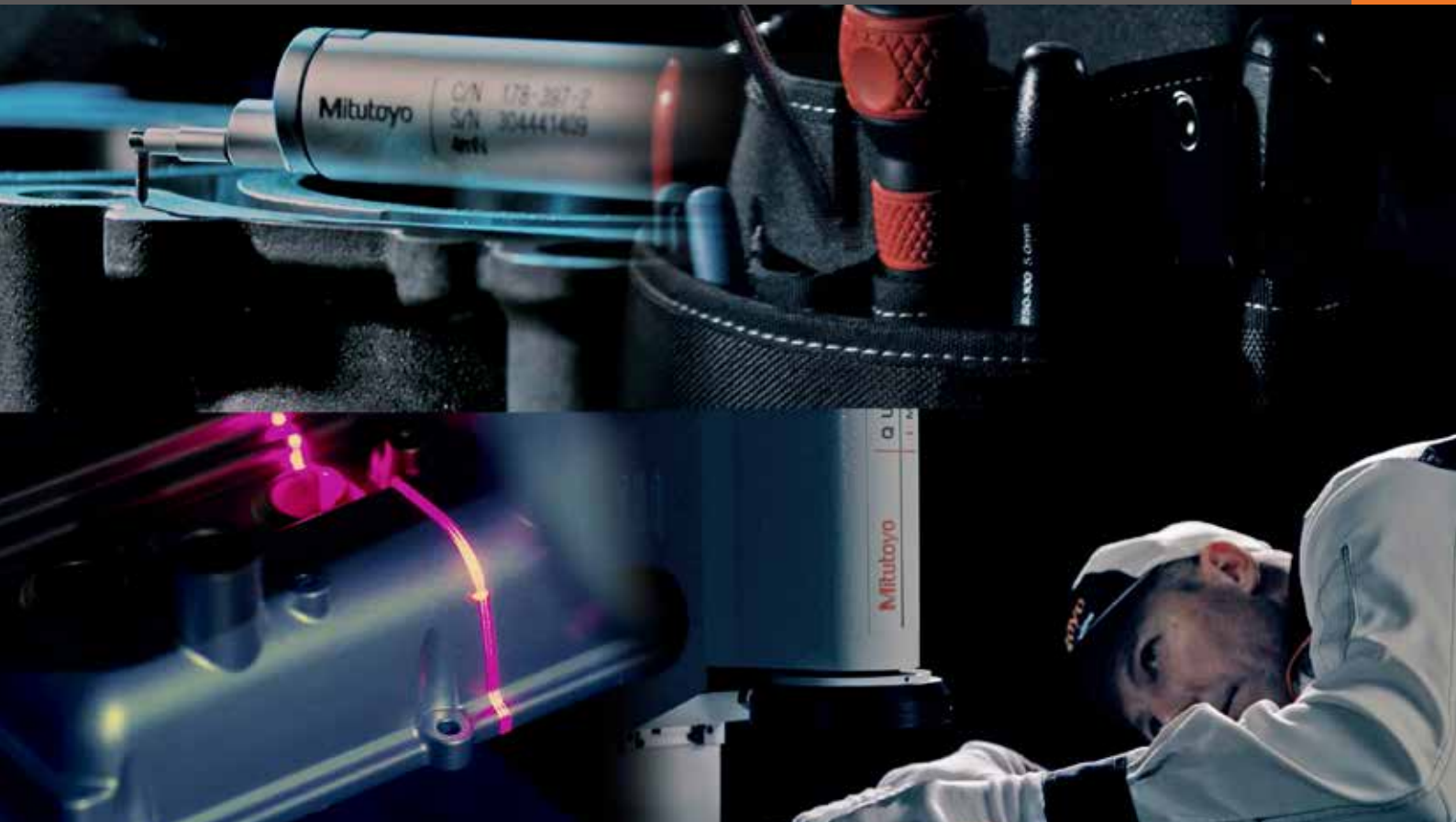


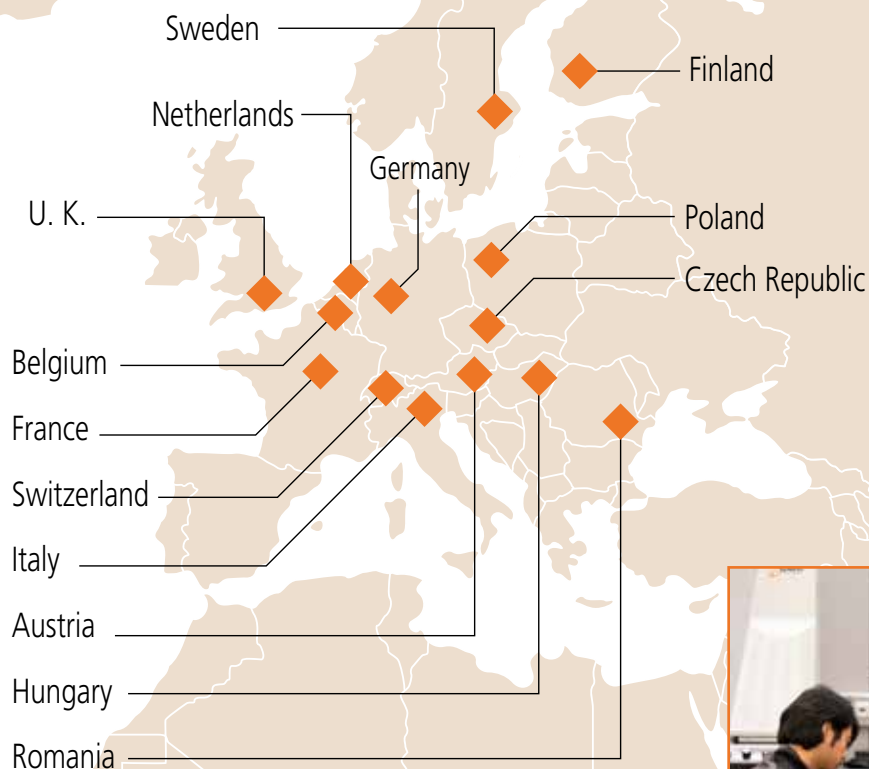
## ON-SITE SERVICE CONTRACTS

MAINTAIN MAXIMUM PERFORMANCE

SERVICE AND SUPPORT



## Mitutoyo Europe Group Service Branches



### Mitutoyo Service Branch Addresses in Europe:

|   |  |  |   |   |
|---|--|--|---|---|
| <p><b>Mitutoyo Deutschland GmbH</b><br/>Borsigstr. 8 -10<br/>41469 Neuss - Germany</p> <p>T +49 (0) 2137 -102-0<br/>F +49 (0) 2137 - 86 85<br/>info@mitutoyo.de<br/>www.mitutoyo.de</p> | <p><b>Mitutoyo Italiana s.r.l.</b><br/>Corso Europa, 7<br/>20045 Lainate – Milano</p> <p>T +390293578296<br/>F +390293578256<br/>service@mitutoyo.it</p> | <p><b>Mitutoyo France, Paris</b><br/>Paris Nord 2<br/>123, rue de la Belle Etoile<br/>B.P. 59267<br/>ROISSY EN FRANCE<br/>95957 ROISSY CDG Cedex</p> <p>T +33 (0) 1 49 38 35 09<br/>savi@mitutoyo.fr</p> | <p><b>Mitutoyo UK Ltd</b><br/>Joule Road<br/>Andover<br/>Hampshire<br/>SP10 3UX</p> <p>T +44 01264 353123<br/>service@mitutoyo.co.uk</p>  | <p><b>Mitutoyo BeNeLux</b><br/>Schaarbeekstraat 20<br/>B-9120 Melsele</p> <p>T +32 3 254 04 44<br/>info@mitutoyobenelux.com<br/>service@mitutoyobenelux.com</p> |
| <p><b>Mitutoyo Hungaria Kft.</b><br/>H-1031 Budapest<br/>Záhony utca 7.D ép. fsz</p> <p>T +36 1 214 1447<br/>CMM service@mitutoyo.hu<br/>Small repair@mitutoyo.hu</p>                   | <p><b>Mitutoyo Austria GmbH</b><br/>Salzburger Straße 260/3<br/>AT - 4600 Wels</p> <p>Tel. +43 / (0)7242 - 219 998<br/>info@mitutoyo.at</p>              | <p><b>Mitutoyo (Schweiz) AG</b><br/>Steinackerstrasse 35<br/>CH-8902 Urdorf</p> <p>T +41 44 736 11 50<br/>info@mitutoyo.ch<br/>www.mitutoyo.ch</p>   | <p><b>Mitutoyo Romania SRL</b><br/>Otopeni Head Office<br/>Airport Plaza Building No. 1A<br/>Drumul Garii Odai Street<br/>Ilfov County, RO-075100</p> <p>T +40 730 015 440<br/>info@mitutoyo.ro</p> | <p><b>Mitutoyo BeNeLux</b><br/>Koningsshot 41<br/>3905 PR Veenendaal</p> <p>T +31 318 53 49 11<br/>info@mitutoyobenelux.com<br/>service@mitutoyobenelux.com</p> |
| <p><b>Mitutoyo Česko s.r.o.</b><br/>Dubská 1626<br/>CZ-415 01 Teplice</p> <p>T +420 417 514 012<br/>servis@mitutoyo.cz</p>  | <p><b>Mitutoyo Polska Sp. z o.o.</b><br/>ul. Graniczna 8A<br/>54-610 Wrocław</p> <p>T +48 71 354 83 50<br/>servis@mitutoyo.pl</p>                        | <p><b>Mitutoyo Scandinavia AB</b><br/>Att: Service<br/>Släntvägen 6<br/>194 61 Upplands Väsby</p> <p>T +08-59410950<br/>service@mitutoyo.se</p>  |   |   |

Signing up for a Mitutoyo Service Contract will provide both benefits and security for your measuring equipment and processes.



Allowing you to anticipate your maintenance costs and provide savings on future upgrades to your system.

## Contract service

*Premium*  
Mitutoyo

This is a comprehensive contract that includes inspection, adjustment, and prioritized unlimited repair visits.

*Standard*  
Mitutoyo

This is a value-for-money service contract that includes maintenance, and accuracy inspection - including the issue of a certificate of calibration, and adjustment if required.

## Contract benefits

### Priority



- Service Contracts Provide solid support to optimize the efficiency of our customer operations
- Customers with a service contract have priority scheduling over customers without a contract
- With a premium contract customers have a priority call-out service for emergencies and breakdowns

### Scheduling



- We will define the inspection schedule in advance together with our customers to minimize inconvenience
- Single or multi-year options are available

### Savings



- Predictable, minimized total cost of ownership
- Cost savings over per-call services
- More features and benefits

## Content of the contract service

You can check the service menu of each service contract.

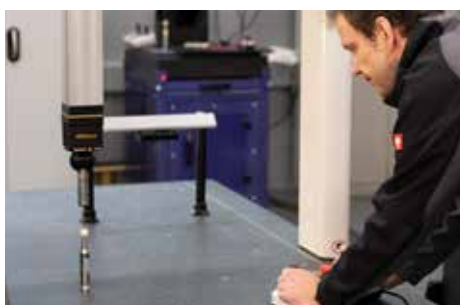
| SERVICES               |                               | <i>Premium</i><br>Mitutoyo | <i>Standard</i><br>Mitutoyo |
|------------------------|-------------------------------|----------------------------|-----------------------------|
| Preventive Maintenance | Accuracy check and adjustment | ●                          | ●                           |
|                        | Issue of various documents    | ●                          | ●                           |
|                        | Inspection                    | ●                          | ●                           |
|                        | Site visit cost               | ●                          | ●                           |
| Trouble Shooting       | Repair                        | ●                          | —                           |
|                        | Site visit cost               | ●                          | —                           |
| Discounts 15%          | Consumables                   | ●                          | ●                           |
|                        | Accessories*                  | ●                          | ●                           |
|                        | Software updates              | ●                          | ●                           |
|                        | Spare Parts                   | ●                          | ●                           |

\* Excluding products from third-party providers

Mitutoyo offers service contracts for most of the machines in our portfolio.  
Please do not hesitate to contact us in case of special requests.

## Per-call Service

If you choose not to opt for a service contract, we can offer individual services on a per-call basis. Contact your nearest service office for further details and availability for accuracy inspection, adjustment, repair, relocation, training, etc.





## Calibration Tools Uncertainty

In order to continuously achieve the best Calibration and Measurement Capability (CMC), Mitutoyo invested in calibration tools with the lowest possible uncertainty. This is part of our continuous effort to provide the best service to our customers.

Benefits of using Mitutoyo calibration services:

- With our accuracy adjustment, your machine remains in an optimal condition.
- Our preventive maintenance helps to minimize chances of machine breaking down
- We provide consultation service on machine usage

Most Mitutoyo branches across Europe can offer accredited calibrations for a large range of products.

## Repairs and Adjustments



Mitutoyo performs inspections and issues calibration certificates for various measuring machines to the latest ISO or Mitutoyo standard, depending on the scope of calibration under accreditation in the specific country.

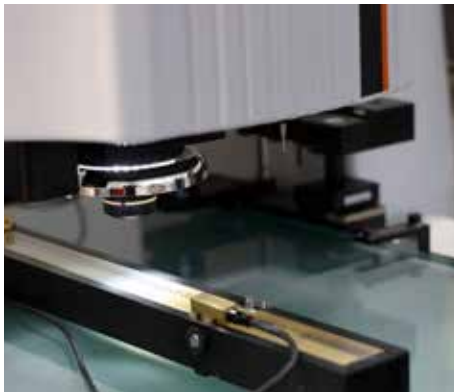
## Coordinate Measuring Machine Inspection



Test position (7 directions)



## Vision Measuring System inspection



Measuring accuracy E: X, Y



Measuring accuracy E: X, Y



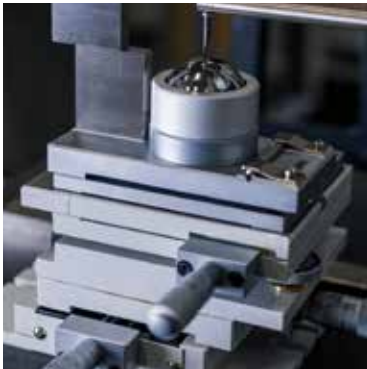
## Profile Projector and Measuring Microscope Accuracy Inspection



Projection accuracy



### Contour Measuring Instrument Accuracy Inspection



Stylus calibration



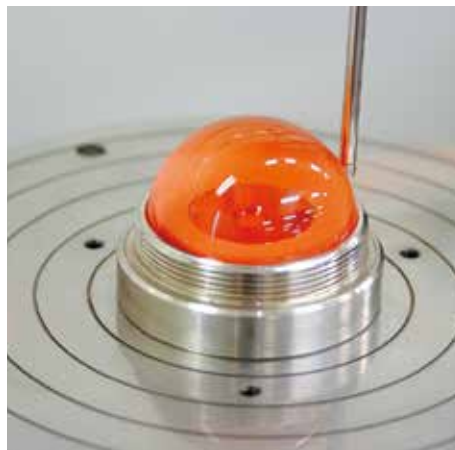
X-axis indication accuracy



### Roundness/Cylindrical Measuring Instrument Accuracy Inspection



Stylus calibration



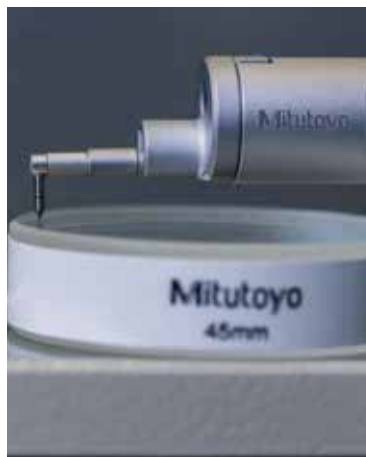
Rotational accuracy



### Surface Roughness Measuring Instrument Accuracy Inspection



Stylus verification



Stylus verification



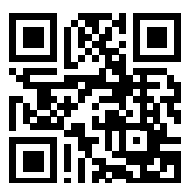




Mitutoyo supports you from start to finish.

Mitutoyo is not only a manufacturer of top-quality measuring products but one that also offers qualified support for the lifetime of the equipment backed up by comprehensive services, ensuring your staff can make the very best use of the investment.

Apart from the basics of calibration and repair, Mitutoyo offers product and metrology training, as well as IT support for the sophisticated software used in modern measuring technology. We can also design, build, test, and deliver bespoke measuring solutions and even, if deemed cost-effective, take your critical measurement challenges in-house on a sub-contract basis.



Find additional product literature and our complete catalog here.

[www.mitutoyo.eu](http://www.mitutoyo.eu)

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